

## USA – TELEPHONE ANSWERING SERVICE PLANS – LISA NEWTON’S OFFICE

We give you one person who gets to know you, your business and how you work. Your own dedicated Receptionist allows you to get on with what you do best; working without distraction and ensuring you never miss another business opportunity.

### Basic Monthly Pricing Plan

	Messenger	30	90	150
Inclusive free calls	0	30	90	150
First 45 additional calls	\$1.95	\$1.65	\$1.65	\$1.65
Subsequent additional calls	\$2.50	\$1.95	\$1.95	\$1.95
Sales/admin calls included free	0	up to 20%	up to 20%	up to 20%
Dedicated receptionist	X	✓	✓	✓
<b>Monthly subscription</b>	<b>\$65</b>	<b>\$130</b>	<b>\$229</b>	<b>\$330</b>

Out-of-hours support      Gain round-the-clock support from your calls with our 24/7 cover. This is in addition to your monthly call plan, available at \$125 per month.

### INCLUDED AS STANDARD

- Dedicated receptionist to look after your calls as if based in your office (excludes Messenger plan)
- Calls put through to you or messages taken
- Experience the service FREE FOR A WEEK
- Send out-of-hours calls to your free voicemail
- No set-up costs



Call: **646 520 0683**  
to set up your free trial today!

## THE FREE TRIAL

You may not know at this point what your call volume will be. That is what the free trial is for. You'll experience first hand the benefits of what a dedicated telephone answering service can offer. At the end of the week, you will be able to make an informed decision, safe in the knowledge of what your ongoing costs will be.

## BRIEFING YOUR RECEPTIONIST

Starting a working relationship with you means a lot to us. This is why the most important part of the set-up process is your 'welcome call'. We know you wouldn't entrust your call to a stranger, which is why we ask you to set aside some time to have a chat over the phone to meet your receptionist.

## HANDLING YOUR CALLS & MESSAGES

You can use our service whenever you need - all the time or just when your phone is engaged or unanswered - it's up to you. Your calls are forwarded to your own Receptionist. She'll put calls through to your own office or cell phone, or take a message which will be forwarded immediately by email or text.

## FLEXIBLE PRICING PLANS

We know that your call volume will fluctuate over the course of a year. Whenever you feel that you will have a quieter month, tell us and we can move you to a lower plan. You may want us to help reduce your call volume that's fine too. We've got lots of experience and are happy to pass it on.

## Medium Volume Service Users - Monthly Pricing Plan

	125	250	500	750	1000
Inclusive free calls	125	250	500	750	1000
Additional calls	\$2.90	\$2.50	\$2.50	\$2.50	\$2.50
Subsequent additional calls	\$2.50	\$1.95	\$1.95	\$1.95	\$1.95
<b>Monthly subscription</b>	<b>\$360</b>	<b>\$625</b>	<b>\$1230</b>	<b>\$1630</b>	<b>\$2250</b>

Out-of-hours support

Gain round-the-clock support from your calls with our 24/7 cover. This is in addition to your monthly call plan, available at \$330 per month.

## High Volume Service Users - Monthly Pricing Plan

	1500	2000	3000
Inclusive free calls	1500	2000	3000
Additional calls	\$2.50	\$2.50	\$2.50
<b>Monthly subscription</b>	<b>\$3330</b>	<b>\$4500</b>	<b>\$6760</b>

Out-of-hours support

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## to set up your free trial today!



Our USA call centre partners based on the East Coast handle all the USA inbound calls. They can set your office answering hours to match your personal time zone e.g. West Coast, Pacific etc., At this time, we can only answer calls in English.

If you have any queries, please call Lisa Newton's office: 646 520 0683 where a dedicated receptionist will be able to answer your enquiry. 

Our UK partners work slightly differently. Full details can be found here:  
[www.virtualreceptionist.co.uk/boogles/](http://www.virtualreceptionist.co.uk/boogles/)



We're so convinced you'll love our Virtual Receptionist service, we're offering you the first month's fee and £10 worth of call handling **completely FREE - worth £50**

**Lisa Newton**, serial author and entrepreneur has written various books including: *How To Start Your Own Telephone Answering Service*: [www.lisanewton.co.uk/product/start-run-telephone-answering-service](http://www.lisanewton.co.uk/product/start-run-telephone-answering-service) and *Constant Cashflow*. As an owner-manager of a small business, one of the key ways she's been able to keep costs low, yet service standard levels remain high for customers who may need to make contact as any time during the day is through the use of dedicated virtual receptionists. "Customers believe that your business is bigger than what it actually is because you have a receptionist handling your calls, and it's far more professional than having your call unanswered or sent to voicemail. All small businesses owners ought to have a service like this."